Multi-Seat Stand-Alone & Network

Frequently Asked Questions

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1. I use a network license server to manage my MNJ Software® licenses. How does product activation affect my licenses?

Product activation only applies to stand-alone and multi-seat stand-alone licenses. Network licenses are not affected in any way by product activation.

2. What is a multi-seat stand-alone license?

A multi-seat stand-alone license has more than one seat of stand-alone software assigned to a single serial number.

When you purchase a multi-seat stand-alone license, you receive one box, one serial number, and one CD, but you are licensed to use this for the number of seats purchased. Additional manuals are free.

3. What is a Network license?

A Network license allows you to run one or many MNJ Software products on multiple workstations using one or more servers to manage the allocation of licenses.

4. I usually buy multiple copies of MNJ Software, but use just one of the CD serial numbers for all the installations. Will this deployment method work with product activation?

No. For this situation, MNJ Software recommends purchasing a multi-seat stand-alone license.

5. Do I require an activation code for each software seat (license)?

Yes. Each and every software seat (except those managed with a network license server) requires a unique activation code regardless of how it is deployed.

However, for multi-seat stand-alone, this process is greatly simplified for all seats when you deploy using the Deployment Wizard.

6. What is the Deployment Wizard? Why should I use it to deploy my multi-seat stand-alone licenses?

Using the Deployment Wizard to install your multi-seat stand-alone applications simplifies the activation process greatly. It is designed to help you deploy software for both multi-seat stand-alone licenses and network licenses.

When used with multi-seat stand-alone licenses, the Deployment Wizard will create a software installation image pre-configured with your company's registration and license data on your server. You can then distribute the installation image to your users by whatever means you find most convenient. The first time your users launch their new MNJ Software it will automatically acquire activation codes over the Internet. The process is so easy and unobtrusive your users may not even realize they have activated the software.

MNJ Software strongly recommends using the Deployment Wizard to help deploy software licensed as multi-seat stand-alone.

7. Are multi-seat stand-alone licenses available in USA, Europe and Asia?

In USA, Europe and Asia multi-seat stand-alone may only be available to customers who are on subscription.

8. What are the benefits of a multi-seat stand-alone license?

You only need to keep track of one serial number for future upgrades.
Product activation is highly automated for computers with Internet access.

9. How do I order free manuals for multi-seat stand-alone licenses?

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For products that normally include a manual, you are entitled to a free manual for every licensed seat covered by your multi-seat stand-alone license. You can order your free user guides through your reseller, or by contacting MNJ Software. www.mnjsoftware.com

10. Are network licenses available for all products?

Yes, Network licenses are available for all products.

11. Who should buy a multi-seat stand-alone license?

If you buy or upgrade more than one seat of software at a time, and are not using a network installation, you should consider a multi-seat stand-alone license.

12. Do I need to be on subscription to order a multi-seat stand-alone license?

No. Anyone can purchase software with a multi-seat stand-alone license.

13. How do I convert my individual stand-alone licenses to a multi-seat stand-alone license?

You can convert individual licenses to a multi-seat stand-alone license at any time with assistance from your reseller or mail us.

Please note that all software under a particular multi-seat stand-alone license must be of the same product and release version. For example, you can have a number of seats of HMS 2008 on a multi-seat stand-alone license, but you can't have a mixture of HMS 2008 and HMS 2009 on the same license.

14. How do I distribute MNJ Software to multiple computers with a multi-seat stand-alone license?

Using the Deployment Wizard's Stand-alone option, you create a software installation image on your server. You can distribute this image either by burning it onto a CD or by making it available on your computer network for installation. During creation of this image, you will be prompted for your registration information, and this information is stored with the image and deployed to all installations.

The duplicate registration information in each installation makes the activation for each installation silent and quick.

The Deployment Wizard provides these benefits:

- *Automates product activation on computers having Internet access*
- *Assures product registration data is consistent across all computers*

- *Helps you create customized deployments for teams and work groups that specify standard support paths and files.*

Additionally, you can manually distribute the software using the installation CD that comes with your MNJ Software product. Please note that if your computers do not have an Internet connection, you must be sure that the registration data entered for each computer matches exactly. Inconsistent registration data can cause activation requests to fail.

15. Can I use a utility such as Norton Ghost™ to deploy my MNJ Software?

MNJ Software does not recommend nor support the distribution of applications using "ghosting." If you "ghost" MNJ Software products from a host PC to all the workstations using an image program such as Norton Ghost, you risk incomplete installations and problems with activation.

16. How can I preserve my licenses when I re-image my computers with Norton Ghost or similar utility?

If you use a network license server, your licenses are maintained on the license server. No additional steps are needed to preserve network licenses when you re-image your workstation computers.

If you use stand-alone licenses, you need to move the licenses to a safe place before you re-image the computers. You can use the Portable License Utility (PLU) to move the licenses. After the re-imaging is completed, return the licenses to the individual computers from which they were taken. Remember, each license only works on the individual computer for which it was created. For additional information, review the Help topic in your MNJ Software product titled, "Restore an MNJ Software Product Using a Master Image."

17. How do I activate software on groups of computers that have no Internet or email access?

There are several ways to get an activation code for computers that have no Internet or email access.

Internet

During the activation process in the software, you will see that a request code is shown. Using another computer's Internet connection, you can obtain an activation code by submitting the request code on the registration website http://www.mnjsofotware.com

Email

During the activation process, you can choose to activate by email. In the Register Today interface, you can choose to send your request for activation by email. Register Today creates a file to be attached to an email, which you can copy to another computer and use its email connection to request an activation code.